

## Training Workshop Calendar

August – December 2018

**DUNEDIN**

AUGUST	PUBLIC WORKSHOPS	DURATION	PRICE + GST
2	AWESOME Customer Service	Full day	\$495
14	Managing Conflict Positively & Proactively	Full day	\$495
21	Time Management	Full day	\$495
29-31	Essentials of Appreciative Inquiry (Ai)	3 days	\$1495* <b>Early Bird Special \$1250*</b>

SEPT	PUBLIC WORKSHOPS	DURATION	PRICE + GST
6	Handling Customer Complaints	Full day	\$495
11	Effective Communication Skills	Full day	\$495
18	Train the Trainer	Full day	\$495
20	Motivating & Influencing Others	Full day	\$495

OCT	PUBLIC WORKSHOPS	DURATION	PRICE + GST
16	Managing Performance Effectively	Full day	\$495
25	Conversations that Matter	Full day	\$495
29-31	Introduction to Management & Leadership – <b>includes your own Personal Belbin's Team Types Report.</b>	3 days	\$1495* <b>Early Bird Special \$1250*</b>

NOV	PUBLIC WORKSHOPS	DURATION	PRICE + GST
6	Giving & Receiving Feedback	Full day	\$495
8	Leading Yourself & Others through Change	Full day	\$495
20	Appreciating & Working to your Strengths <b>includes your own Personal Belbin's Team Types Report.</b>	Full day	\$595*
22	Finetuning Your Assertiveness	Full day	\$495
30	Effective Communication Skills	Full day	\$495

DEC	PUBLIC WORKSHOPS	DURATION	PRICE + GST
4	AWESOME Customer Service	Full day	\$495
6	Handling Customer Complaints	Full day	\$495
11	Power of Positive Thinking	Full day	\$495

For more information: visit our website [www.freespiritnz.com](http://www.freespiritnz.com) or call us on 03 478 0061

## Free Spirit Training & Development Ltd

Enhancing & enriching organisations by  
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- Human Resources
- Psychometric Assessment
- General Skills Training
- Appreciative Inquiry
- Health & Wellbeing

***For further public workshop information &  
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